

Training of members of Internal Complaints Committee
Date: February 5, 2024
Resource Person: Ms Rupinder Kaur



Ms. Rupinder Kaur, an External Member of the ICC, conducted a training session on February 5, 2024, focusing on enhancing the ICC's effectiveness. She emphasized the complaint handling procedure, including receipt, assessment, and investigation of complaints with confidentiality. Additionally, she highlighted the importance of regular meetings and awareness campaigns to disseminate information about the ICC's purpose. These measures aim to build trust and encourage individuals to report issues confidently, fostering a safe and inclusive environment within the institution.